

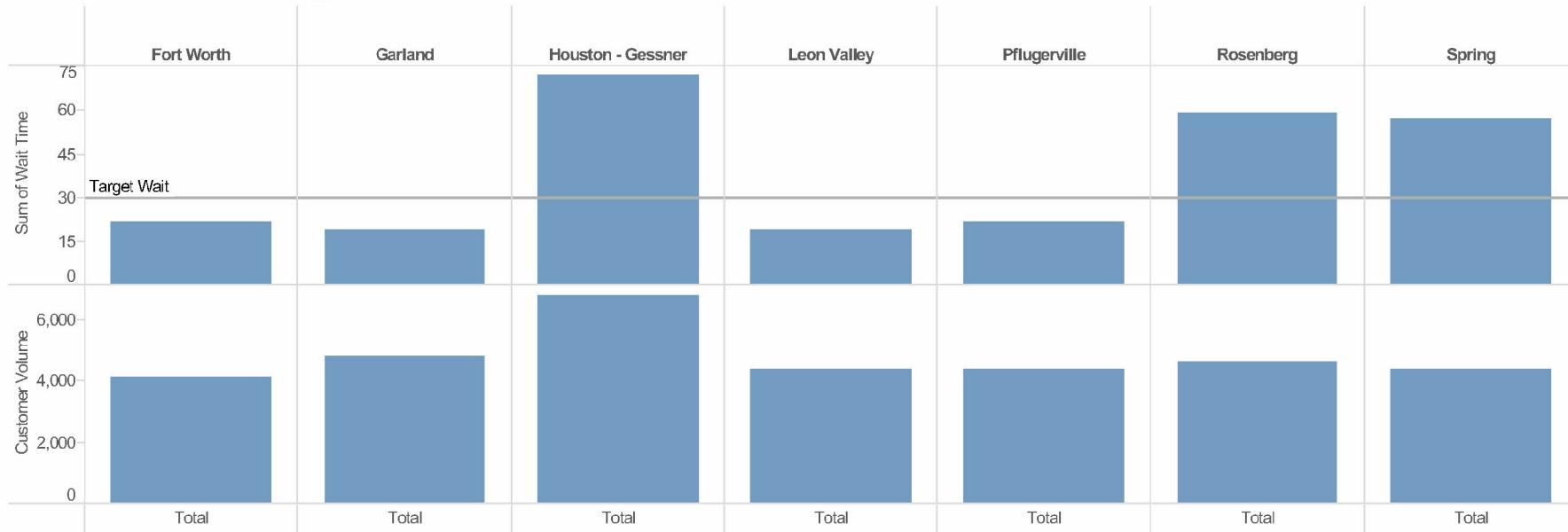


Driver License Regional Weekly Review

Mega Centers

Week 28 2013: July 8 - July 12

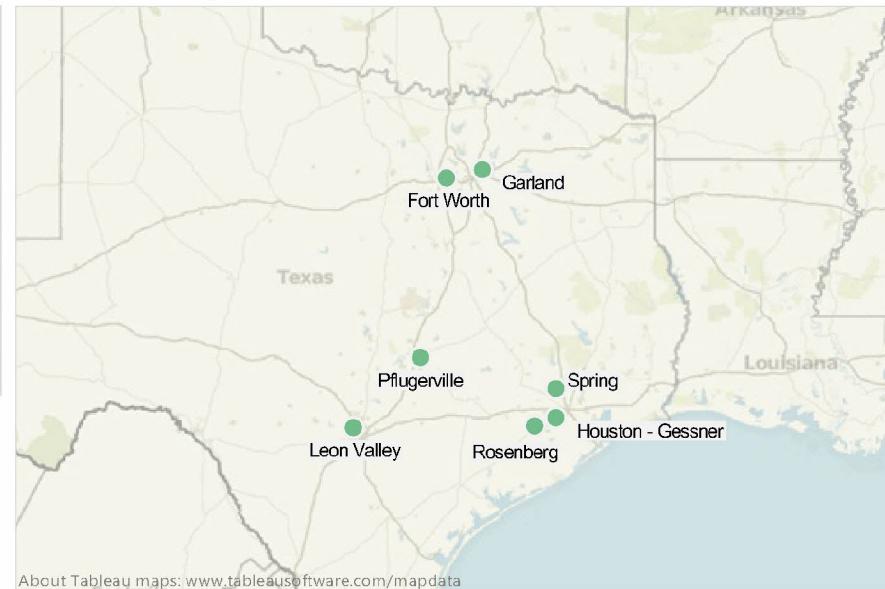
Customer Volume and Average Waits



Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	1,239	942	1,953	17	35	17
Garland	1,547	1,575	1,692	15	27	13
Houston - Gessner	2,962	1,891	1,953	41	153	38
Leon Valley	2,083	1,508	804	17	28	5
Pflugerville	1,857	1,305	1,239	20	30	17
Rosenberg	2,131	1,278	1,242	45	85	56
Spring	1,706	1,142	1,557	45	88	46

Mega Center Map

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